**Business Intelligence Engineer**

**Job Description:**

* Responsible for design, initial installation, configuration, daily operations, and user support of business intelligence environments for Tableau, Looker, Thoughtspot and other BI tools.
* Manages system security, user provisioning and license compliance for various BI tools.
* Provides support to end-users for application connectivity and product usage.
* Works with data engineering to create LookML models to support reporting
* Support upgrades, configuration and troubleshooting for business intelligence tools
* Create and manage users and group accounts
* Monitor system and server health
* Troubleshoot connection and performance issues (including troubleshooting some SQL queries)
* Tune business intelligence tools to optimize performance and ensure high availability
* Work with IT to create and monitor backup and logging strategy
* Monitors and tunes Tableau, Looker, Thoughtspot and other BI tools to ensure optimum level of performance.
* Collects and analyzes system operational information for capacity and planning purposes.
* Develops and maintains appropriate system documentation to ensure that the system is supportable by other team members.
* Provides updates to our customers, business and staff on a timely basis for projects and tasks.

**Basic Qualifications:**

* Minimum of 5 years experience with business intelligence tools, with at least 3 of those years in Tableau, Thoughtspot, or Looker
* Minimum of 2 years focused on tasks like maintaining security, setting up users, monitoring and troubleshooting
* Experience writing and troubleshooting complex SQL queries
* Basic Windows and Linux server administration skills
* Experience working with big data and pulling data from sources such as Hive, Presto, Snowflake, Redshift
* Experience optimizing Tableau servers (optimizing Backgrounder refresh schedules, working with Tabmon and Logshark, etc.)
* Ability to organize and prioritize tasks for projects as well as daily support requests/issues.
* Must be able to effectively interact with both business and technical resources to understand and resolve issues as well as deliver projects.
* Must have problem solving skills in relation to system operations as well as product usage.

**Education and/or Training:**

* Four year college degree in technology or demonstrated equivalent experience as a Tableau, Looker, or Thoughtspot as a system administrator.